

*"SAP Business One is a platform where our company can grow."*  
- Finance Consultant, Niklesh Gupta

## Customer Success Story



Jamiyah  
Singapore

### CUSTOMER PROFILE

Jamiyah Singapore, also known as Muslim Missionary Society Singapore, was founded in 1932 by the Roving Ambassador of Peace from Meerut (India), Moulana Abdul Aleem Siddique.

Continuing Moulana's legacy, its mission is to serve the community and to provide welfare services to the less privileged and disadvantaged of all races and faiths.

Over the decades, Jamiyah has expanded with several enhanced programmes and services to address the ever-changing needs of the community. As such, Jamiyah's history since its establishment is replete with significant milestones that mark its achievements in services that include its welfare homes, education centres, and welfare services.

Jamiyah envisions to achieve its mission by striving continuously in line with its stated goals and by implementing relevant programmes and services with the cooperation of its members and the general public from all strata of Society regardless of race or religion.

### THE CHALLENGE

Since Jamiyah is composed of several different centres and each of them keep separate records, one of the major challenges they faced was information sharing. Another challenge that they faced was disparate invoicing. When they created the invoice for the customer, some centres did it manually and others had their own invoicing system. None of them were connected to each other, making the procedure less efficient in the long term.

The last challenge that they faced was managing donations. During periods such as Ramadan many donations were



Company:

Jamiyah Singapore



Industry:

Non-profit



Solution:

SAP Business One

Hosted by AWS

[www.jamiyah.org.sg](http://www.jamiyah.org.sg)

made, and these donations were processed manually, which could be overwhelming. Jamiyah could lose track of some donations because of a lack of efficient processing.

### WHY SAP BUSINESS ONE HOSTED BY AWS ?

Jamiyah chose SAP Business One mainly because they wanted to have an ERP that can gather all their information and can be used by all the centres.

# SERVING THE COMMUNITY CARING FOR ALL



Before they had implemented SAP, all the centres had their own system, some were for donation, some for transactions, some for invoicing. SAP Business One was the perfect solution to consolidate all of their different processes. Since they needed to access the solution on the go and from various different locations, hosting the solution in the cloud was the best option. Axxis Consulting and Jamiyah chose to host the solution with AWS, because of their reliable, scalable and secure services.

## THE PROJECT

Working with Jamiyah, the team at Axxis Consulting helped to identify the main requirements for an integrated cloud ERP Solution. Based on the clearly defined scope of work, Axxis Consulting was able to provide Jamiyah with a fixed price project cost that included all the critical features required.

For the implementation, the first step was to go to each centre to understand their requirements. Following this, Axxis needed to customize the solution to fulfill Jamiyah's unique requirements that the standard SAP Business One may not be able to complete.

A good example of this is the "donation" process. As the solution does not have a standard donation process, Axxis needed to create custom business objects. The last step was to finalize the procedure with Jamiyah and plan training sessions.

## PROJECT RESULTS

Now with SAP Business One with AWS, all the information from every centre is gathered in a common data base, making procedures easier and faster and permitting Jamiyah to avoid duplication of documents among centres.

Also with the unique features developed by Axxis for the non-profit organization, such as donation processing, SAP Business One makes the donation process faster and more efficient. "SAP Business One with AWS provides Jamiyah with a robust donation process that on the long term will be increasingly efficient", said Niklesh Gupta, Finance Consultant at Jamiyah.

By hosting SAP Business One with AWS and Axxis Consulting, Jamiyah was able to minimize their IT investment and maintain flexibility to add more users at anytime. The cloud solution also provide easy access to key information regardless of users location.

The entire solution helps Jamiyah to make better use of the funds they have been given by generous donors and to provide help to people in need.

## FUTURE OUTLOOK

As Jamiyah submits change requests, Axxis is constantly working on improving their data base.

Axxis is currently working on developing interbranch transactions for Jamiyah. Since Jamiyah is composed of several centres, Axxis is planning to structure these centres with SAP Business One as branches. This will make transactions easier as opposed to having manual documents or having to call the different centres. This will result in simpler and consolidated processes.

SAP Business One and Axxis Consulting provide Jamiyah Singapore with a scalable, flexible, and consistent platform for future growth and expansion.

